

**If you have a bleeding disorder and happen to attend an ED or another hospital for treatment:**

1. Always show your bleeding disorders card to the treating doctor or nurse.
2. If you don't have your card with you, always identify you have a bleeding disorder to the healthcare professional
3. If possible you or a relative should call the NCC to inform us of your admission/ treatment in ED or in another hospital.

**Out of Hours' service for patients with a registered bleeding disorder:**

After 17:00 hours on weekdays, at weekends and on bank holidays please contact the H&H inpatient Ward on 014103132 where a nurse will carry out a telephone triage, the nurse will assess if you need to attend the H&H assessment unit, your local emergency department or SJH Emergency Department. The nurse will inform the Haematology SHO 'on-call' of your attendance. A review will be done as soon as possible upon arrival to SJH. Please always carry your Bleeding Disorder ID Card in case of emergency.

**CONTACT DETAILS**

**Non Clinical Queries**

- For queries in relation to non-clinical requests: appointments, documentation requests....  
**Monday- Friday 08:30-17:00**  
Please call **01-4162141**.

**Non Urgent Clinical Queries**

- For non-urgent, clinical queries in relation to upcoming procedures, treatment queries...  
**Monday-Friday 08:00-17:00**  
Please call 01-4103130 (please leave a message with your name, hospital number, contact details and information in relation to your query and a nurse will return your call) or alternatively
- Please send an email to [ncc@stjames.ie](mailto:ncc@stjames.ie) and your email will be responded to in a timely manner.

**National  
Coagulation  
Centre (NCC)**

**Patient  
Information  
Leaflet**



## Introduction

The National Coagulation Centre (NCC), St James' Hospital, Ireland, provides comprehensive care for people with inherited and acquired bleeding disorders.

### Services provided at the Centre include:

- Consultant Out-Patient Clinic
- Nurses Treatment Clinic
- Nurse Led Clinic
- Social Work Service
- Clinical Psychology
- Carrier Testing & Genetic Counselling Service
- Physiotherapy Service
- Consultant Orthopaedic Clinic
- Consultant Co-infection Clinic
- Dental Clinic
- 24 hour Emergency Assessment
- Vaccination Programme
- Blood Testing Clinic
- Diagnostic Coagulation Laboratory
- Patient Education Service
- Home Treatment Programme

## NCC Clinic Schedule

### Consultant led -Haemophilia Clinic:

14.00 to 16.00 Wednesday

### Consultant led –Young Adult Clinic:

13:30 to 15:30 -1<sup>st</sup> Wed of every month

### Consultant led- Haemostasis & Thrombosis Clinic:

10.30 to 14.00 Mon / Tues / Thurs

### Consultant led –Orthopaedic Clinic:

14.30 to 16.00 - 3<sup>rd</sup> Wed of month

### Consultant led -Co-Infection Clinic:

14.00 to 17:00 - 4<sup>th</sup> Wed of every 2nd month

### Consultant led – Co Pain Clinic

09:30 – 12:00 2<sup>nd</sup> Tuesday of every month

### Dental Clinic:

09:30 – 16.30 Wednesday

09:30 – 11:45 Thursday (emergencies)

### Nurse led-Carrier Testing/Genetic Counselling

This is normally held on a Friday morning every 2nd month.

### Nurse led (Virtual) Clinics

13:00 – 16:00 Mon,Tues and Thurs

09:45 – 14:45 Friday

**ANP led Clinic (Virtual) 09:00-13:00 Tuesday**

**ANP led Clinic in OPD 09:00 – 12:30 Wednesday**

### Blood testing / vaccination clinic:

08.30 to 16.00 – daily

### Blood Testing continued:

If you would like to have the results of your blood tests back in time for your annual review, please make an appointment for bloods 3 weeks prior to your appointment with the Consultant.

### Clinical support services on referral from NCC

**medical/nursing staff:** Medical Social Work  
Physiotherapy, Clinical Psychology (Consultant referral only)

### Emergency Assessment in H&H Assessment Unit

Always carry your Bleeding Disorder ID Card in case of medical emergency.

### Day Time (Mon – Fri) 08.30 to 17.00

Please contact the Centre prior to attendance  
(See overleaf for contact numbers)

Inform staff you are a Haemophilia patient coming in for assessment of a bleed or for pain control.

### COVID-19 Precautions

If you are suffering from any COVID-19 symptoms please **DO NOT** attend the hospital. Please call us and we will arrange another appointment for you.